

YOUR RIGHTS

1. TO BE TREATED WITH DIGNITY AND RESPECT
2. TO BE TOLD ABOUT YOUR TREATMENT
3. TO HAVE A SAY IN YOUR TREATMENT
4. TO SPEAK TO OTHERS IN PRIVATE
5. TO HAVE YOUR COMPLAINTS RESOLVED
6. TO SAY WHAT YOU PREFER
7. TO ASK QUESTIONS AND BE TOLD ABOUT YOUR RIGHTS
8. TO GET HELP WITH YOUR RIGHTS

YOUR RESPONSIBILITIES

1. TO TREAT OTHERS WITH DIGNITY AND RESPECT
2. TO PROVIDE INFORMATION NEEDED FOR TREATMENT & SERVICES
3. TO PARTICIPATE IN SERVICE PLANNING OR CHANGES & THEN STICK WITH THE PLAN
4. TO EXPRESS PREFERENCES & SEEK UNDERSTANDING OF YOUR ROLE IN TREATMENT
5. TO KEEP CONFIDENTIALITY OF OTHERS
6. TO ASK FOR PRIVACY WHILE RESPECTING THE PRIVACY OF OTHERS
7. TO ASK STAFF TO HELP YOU WITH YOUR RIGHTS
8. TO APPROPRIATELY VOICE YOUR CONCERNS AND SEEK RESOLUTION

NOTE: WE WANT TO CREATE A SAFE, THERAPEUTIC ENVIRONMENT FOR SERVICES

- PLEASE LIMIT YOUR USE OF CELL PHONES IN THE WAITING AREA. CELL PHONE USE IS NOT PERMITTED IN TREATMENT AREAS
- THREATENING OR ABUSIVE LANGUAGE TOWARD STAFF CANNOT BE TOLERATED
- WEAPONS ARE NOT ALLOWED IN THE BUILDING, REGARDLESS OF PERMIT STATUS, EXCEPT BY SWORN LAW ENFORCEMENT OFFICERS IN THE COURSE OF PERFORMING THEIR DUTIES

If you have questions or need help, see the program contact person or the human rights advocate:

Program contact person: Julia Campbell

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